



**TM FLOODMASTER**  
**WARRANTY 2023**

# CLEANCO TRUCKMOUNTS

## TM FLOODMASTER

### LIMITED WARRANTY

**NOTICE:** REVIEW THIS WARRANTY CAREFULLY AS THIS DOCUMENT CONTAINS LIMITATIONS AND EXCLUSIONS

#### PART 1:

Cleanco warrants each new Cleanco TM Floodmaster Truckmount unit purchased from an authorized Cleanco distribution center with a Cleanco Limited Warranty. This comprehensive warranty is divided into three distinct categories: 90 day Limited Warranty coverage, 12 month Standard Warranty coverage and 24 month Premium Warranty coverage. See below for specific warranty coverage details.

#### 24 MONTH PREMIUM WARRANTY COVERAGE

Subject to the 12 month Standard Warranty coverage and its limitations, Cleanco and component OEM's (original equipment manufacturer) warrant specified systems and components of your Cleanco unit to be free from defects in material or workmanship for a period of 24 months. In the event a defect occurs in one of these specified systems or components within 24 months of receipt by the customer, Cleanco or the OEM will, if satisfied on its examination that the failure is due to defective material or workmanship, repair or replace the item, in accordance with the terms stated herein.

#### **24 Month Premium Warranty Components include:**

Vacuum Blower	Through original equipment manufacturer
Kubota Engine	Through original equipment manufacturer
Silencer	Through Cleanco
S.S. Frame	Through Cleanco
Waste Tank	Through Cleanco

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#### 12 MONTH STANDARD WARRANTY COVERAGE

Subject to the 90 day Limited Warranty coverage and its limitations, Cleanco warrants all remaining items to be free from defects in material or workmanship for a period of 12 months from the date of receipt by the customer. In the event a defect occurs within 12 months of receipt by the customer; Cleanco will, if satisfied on its examination that the failure was due to defective material or workmanship, repair or replace the item, in accordance with the terms stated herein. (This section of warranty excludes items listed in the 90 day Limited Warranty coverage.)

#### 90 DAY LIMITED WARRANTY COVERAGE

Cleanco warrants all components to be free from defects in material or workmanship for 90 days from the date of purchase. In the event a defect occurs within 90 days of receipt by the customer, Cleanco will repair or replace the item, in accordance with the terms stated herein.

#### **The following items are limited to 90 day coverage:**

- Rubber and synthetic rubber parts, quick disconnects, O-rings, screens, filters, lint basket, gauges, electric switches, vacuum hoses, drive belts,
- Labour costs

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#### QUICK REFERRANCE WARRANTY CHART

Recovery Waste Tank	24 months	Cleanco
Kubota Engine	24 months	Through - Kubota
Silencer	24 months	Cleanco
Vacuum Blower	24 months	Through – Gardner Denver MD Kinney
S.S. Frame	24 months	Cleanco
Internal Machine Hoses	12 months	Cleanco
Hays Support Shaft	12 months	Cleanco
All Drive Belt	90 days	Cleanco
Gauges	90 days	Cleanco
Vacuum Hoses	90 days	Cleanco
Electric Switches	90 days	Cleanco
Labour	90 days	Cleanco

**PART II – REPLACEMENT PARTS (UNDER WARRANTY)**

Replacement warranty parts will be genuine Cleanco parts, or parts of similar kind and quality, and may include new or Cleanco remanufactured parts at Cleanco’s sole discretion.

All replacement warranty parts are warranted to be free from defects in material or workmanship from the date of the original unit purchase for the balance of the original warranty period namely 90 days, 12 months, 24 months whichever is applicable: all in accordance with the terms of Part I, of the warranty.

All warranty repairs must be through an authorized Cleanco distributor. Any parts installed by a non-authorized Cleanco distributor will have no warranty coverage by Cleanco.

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#### PART III – LIMITATION ON WARRANTY COVERAGE

#### WHAT IS NOT COVERED:

- (i) No warranty is provided to any Cleanco product which has failed as a result of freezing, fire, misuse, alteration, improper amps or voltage, improper installation, accidental damage, improper maintenance, installation or repair by other than a Cleanco authorized distributor, abuse, neglect, or operation of a Cleanco product, not expressly recommended or contemplated by Cleanco; and
- (ii) No warranty is provided for mechanical or electrical breakdown caused by scale, hard water buildup, improper use of chemicals or resins, damage due to environmental conditions, and acts of God, or other events beyond the control of Cleanco; and
- (iii) No warranty is provided for mechanical or electrical breakdown or failure of a Cleanco product resulting from ordinary wear and tear, or the consequences thereof; including but not limited to the gradual reduction of the operating performance of the product. The determination of what is or is not ordinary wear and tear is at the sole discretion of Cleanco; and
- (iv) No warranty is provided for damage caused by the failure of non-warranted parts and/or accessories, even if warranted parts are damaged as a result of the failure of a non-warranted part; and
- (v) No warranty is provided for damage resulting from failure by the customer to maintain scheduled maintenance requirements. The Cleanco system has many parts which must either be replaced or checked for wear on a regular basis; including but not limited to replacement filters and lubrications. This system requires regular maintenance, service and attention by the customer; and
- (vi) No warranty is provided as to any vehicle and/or apparatus to which the Cleanco product may be mounted or attached; and
- (vii) No warranty is provided as to any extra expenses incurred by the customer, including but not limited to economic, incidental, consequential loss or damage (e.g. all labour charges beyond 90 days, fuel, towing, rental equipment, down time, lodging, commercial or business loss of any nature or kind due to product failure); whether direct or indirect, exemplary or punitive damage or loss, and whether in contract, tort or otherwise; and
- (viii) No warranty is provided as to failure of any cosmetic item or finish, labeling, silk screening, decals, paint, trim, or other similar decorative items; and
- (ix) No warranty is provided by Cleanco on aftermarket items: and
- (x) No warranty is provided as to any extra expenses incurred by the customer in warranty assessments by an OEM (original equipment manufacturer) including but not limited to economic, incidental, consequential loss or damage, fuel costs, labour charges, assessment charges, downtime, rental of equipment, lodging, commercial or business loss of any nature or kind due to product failure, whether direct or indirect, exemplary or punitive damage or loss and whether in contract, tort or otherwise; and

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#### PART IV – EXCLUSION OF LIABILITY

Cleanco makes no warranties or representations, either expressed or implied, oral or written, in fact, or by operation of law, or otherwise, except as expressly stated herein as to the 90 day Limited, 12 month Standard, 24 month warranties. Cleanco, its officers, directors, agents, dealers, and its affiliates (and their respective officers, directors, agents, and dealers) shall not be liable to the customer nor to any party for liability, including without limitations, strict liability for loss, injury or damage due directly or indirectly to the use or operation of the Cleanco product; consequential, exemplary and/or punitive damage or loss, whether in contract, tort, or otherwise.

#### PART V – RETURN GUIDELINES

Defective items must be replaced through a local Cleanco Distributor. Replacement parts will be sent via prepaid regular ground service to the distributor. The defective part must be returned prepaid to the Cleanco factory within 30 days including a letter providing the system serial number, date of purchase, material return authorization number, and customer name. If applicable, credit will be issued to the Cleanco Distributor after the item has been evaluated by Cleanco. Failure to comply with return policy will void the warranty on that item. Warranty may be denied if defective parts are not returned within 30 days.

#### PART VI – CREDIT POLICY

All customers purchasing parts through a Cleanco distributor must arrange credit directly with that distributor.

#### PART VII – OUTSIDE SOURCE WARRANTY REPAIRS

At the sole discretion of Cleanco, it may be necessary to perform warranty/repair work at an outside source. A written quotation must be emailed to Cleanco for approval prior to work being performed. The written quotation that was submitted if approved will be signed and dated by Cleanco and returned by email to the submitting vendor. Failure to do so will result in denial of your warranty claim.

#### PART VIII - NON-TRANSFERABILITY

This warranty is valid to the original owner only and is not transferable.

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#### PART IX – NOTICE – CUSTOMER OBLIGATIONS

- (i) It is the customer's responsibility to keep copies of all receipts for service, repairs and maintenance. These records are also to include receipts for lubrication, oil and filter changes, as well as other services and repairs performed to the Cleanco system and van.
- (ii) In order for you as the customer to maintain your Limited Warranty coverage, the operation, maintenance, and care of your new Cleanco equipment must adhere to the instructions and requirements listed in the Owner's Manual.
- (iii) Your responsibility as a customer includes but is not limited to cleaning, lubricating, seasonal maintenance (e.g. winterizing), replacement of worn parts and all regular scheduled or unscheduled maintenance.
- (iv) Any claim for warranty must be presented through your authorized Cleanco dealer, prior to the expiration of the time limitations specified (e.g. 90 days, 12 months, 24 months) and not thereafter, otherwise any warranty is void.
- (v) Failure to provide Maintenance Records upon request to Cleanco within 30 days from date requested can void the Warranty.

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#### WARRANTY ENROLLMENT FORM

TO ACTIVATE THIS WARRANTY on your new Cleanco TM Floodmaster Truckmount we must receive this completed form. Upon receipt, you will be included on our Cleanco Owner's List, which entitles you to Owner's Manual updates, technical bulletins, and other important information from the factory. This warranty is subject to the terms, limitations and conditions of the Cleanco TM Floodmaster Warranty plan in effect at the time of purchase. Please read your warranty terms in full before signing this form. By returning this form to Cleanco, you indicate acceptance of the warranty terms as specified in your warranty documentation.

I \_\_\_\_\_ have read this entire warranty and hereby understand all the conditions, limitations and exclusions.

Company Name

Date

\_\_\_\_\_

\_\_\_\_\_

Distributor

\_\_\_\_\_

Truckmount Model

Serial Number

\_\_\_\_\_

\_\_\_\_\_

Company Address

City

State/Prov.

\_\_\_\_\_

Zip/Postal Code

Company Phone Number

\_\_\_\_\_

\_\_\_\_\_

Email

\_\_\_\_\_

At the sole discretion of Cleanco, it may be necessary to perform warranty/repair work at an outside source. A written quotation must be faxed or emailed to Cleanco for approval prior to work being performed. The written quotation that was submitted if approved will be signed and dated by Cleanco and returned by email to the submitting vendor. Failure to do so will result in denial of your warranty claim.

Signature: \_\_\_\_\_ Title: \_\_\_\_\_

Please complete and email to Cleanco at [lquerin@cleanco.com](mailto:lquerin@cleanco.com) within 30 (thirty) days of purchase to validate.

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#### CLEANCO TRUCKMOUNT WARRANTY INFORMATION

Components of your Cleanco TM Floodmaster Truckmount can fail due to neglect or abuse. The following information lists causes of component failure that will or could void warranty coverage.

##### Blower:

- Failure to lubricate impellers daily with spray lubricant.
- Failure to maintain proper oil level in the blower.
- Failure to change oil in blower at recommended intervals.
- Failure to use the proper grade and viscosity of oil as recommended by the Manufacturer.
- Failure to maintain blower safeguard systems such as:
  - Cleaning out recovery tank lint basket after each job.
  - Cleaning off cylindrical S.S. recovery tank filter screen daily.
  - Maintaining vacuum safety relief valve.
  - Maintaining recovery tank high water shut off switch
- Failure to maintain recommended blower RPM
- filter screen.

##### Recovery Tank:

- Failure to clean out recovery tank lint basket after each job.
- Failure to clean recovery tank cylindrical S.S. filter screen(s) daily.
- Failure to maintain vacuum safety relief valve.
- Failure to maintain recovery tank high water shut off switch.
- Failure to clean out recovery tank at recommended intervals.
- Improper use of chemicals.
- Failure to protect against freezing.

##### Kubota Engine

- Failure to maintain proper oil levels in engine.
- Failure to use the recommend fuel.
- Failure to use the proper grade and viscosity of oil as recommended by the Manufacturer.
- Failure to change oil in engine at recommended intervals.
- Failure to maintain recommended engine RPM

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